

# Cheadle Heath Primary School

## Parental Questionnaire Feedback – July 2022

The following survey was open to all parents in July 2022. A total of 79 responses were received as indicated below.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Other
1. My child is happy at this school.	65/79 82%	14/79 18%			1/79 1%	
2. My child feels safe at Cheadle Heath Primary School.	64/79 81%	14/79 18%	1/79 1%			
3. The school makes sure its pupils are well behaved.	42/79 53%	31/79 39%	1/79 1%	1/79 1%	4/79 5%	
4. Bullying is dealt with quickly and effectively	12/79 15%	7/79 9%	5/79 6%		11/79 14%	My child has not been bullied 44/79 = 56%
5. The school makes me aware of what my child will learn during the year.	51/79 65%	25/79 32%	1/79 1%		2/79 2%	
6. When I have raised concerns with the school they have been dealt with properly.	44/79 56%	17/79 22%	2/79 2%		2/79 2%	I have not raised any concerns 14/79 = 18%
7. My child has SEND and the school gives them the support they need to succeed.	10/79 13%	1/79 1%			5/79 6%	My child does not have SEND 63/79 = 80%
8. The school has high expectations for my child.	44/79 56%	24/79 30%	5/79 6%		6/79 8%	
9. My child does well at this school.	48/79 61%	30/79 38%	1/79 1%			
10. The school lets me know how my child is doing.	50/79 63%	28/79 35%	1/79 1%			
11. There is a good range of subjects available to my child at this school.	58/79 73%	16/79 20%	2/79 2%		3/79 4%	
12. My child can take part in clubs and activities at this school.	46/79 58%	25/79 32%	6/79 8%		2/79 2%	
13. The school supports my child's wider development	55/79 70%	20/79 25%			4/79 5%	
14. I would recommend Cheadle Heath Primary School to another parent.	Yes 78/79 = 99%			No 1/79 = 1%		

### PARENTS / CARERS HAD THE FOLLOWING POSITIVE COMMENTS TO MAKE ...

- Been more than happy with the education my children have received here. They have been well educated, looked after and happy during their time at Cheadle Heath.
- My children have always been supported incredibly well by school & this is due to the exceptional staff you have.
- My children love school & are absolutely thriving. They also really feel they are part of a great community.
- My child, who has SEND, has flourished at CHPS, he is fully supported to be the best he can be, to participate fully in school life and his achievements are celebrated. There is a great emphasis on mental health and wellbeing and a school community is encouraged based on kindness, understanding and inclusivity. This is all very reassuring as a parent and to know that when he is in school he is in good hands. Most of all, our child loves coming to school, which speaks volumes!
- Fantastic school where my daughter is thriving and enjoying every minute.
- I cannot praise the school and the teachers enough, fantastic school, fantastic teachers and staff.

- My son has just finished year 6, Cheadle Heath primary has been nothing short of amazing for my son, the school is impeccable and we have walked away very happy parents and a very heartbroken child as he loved the school so much. As a parent I will forever be thankful to every single staff member at the school for everything they do relentlessly for all of the children. Thank you so so much.
- I find the staff to be very open to discuss any issues & always come away feeling problems have been resolved.
- The after-school clubs have been great and would be nice to see even more different clubs they can attend.
- I have had children in the school for nearly 10 years, I'm so happy with the school. The family has had a hard year and the support from the school has been amazing and helped so much xxx
- My child is happy and I don't have any concerns at present
- I cannot praise CHPS enough. My child is thriving, exceeding his expectations and loves school. Teachers make lessons memorable and engaging with the use of drama and intertwining topics throughout all subject areas. The switch to home schooling throughout covid lockdowns was seamless, allowing the children to continue with a varied and exciting curriculum from home. My only negative is that I don't have any more children to send to this wonderful school!
- Fantastic school, thank you
- We love the school and often recommend it to local parents of younger children. My children absolutely love school. They're always so excited by what they are learning, as teachers make it fun and exciting. Staff are caring, welcoming and supportive and we rate the school so highly. My children have especially loved forest school this term, and getting to attend some after school clubs.
- My children love the school. We love CHPS!
- I have no complaints about the school at all. I applaud your use of communication as it's very frequent. I also am very appreciative of the fact that my daughter has been taught about and shown how important inclusivity and diversity is in society. I have nothing but positive comments about Cheadle Heath Primary School.
- [Child] really does love school and all the teachers and not to forget Tilly! He is very sociable and enjoys his time there. I think there could be more use of the dojo system. I do love the weekly roundup posts and photos.
- We're really happy with CHPS
- My child has flourished at Cheadle Heath and loves everything about it. The approach to the curriculum creates a buzz that we still hear about months after a topic has finished.
- My child had delayed speech disorder so was at a speech and language unit for his reception year, he rejoined CHPS for year 1 where he was seamlessly included into the class and supported in his speech and language, Yr 1 and Yr2 were heavily impacted by Covid but it has been a joy to watch his confidence blossom in Yr3 under a fantastic teacher.
- We had [child's] annual review & school did his pupil voice with him, it was lovely to hear his views from himself.
- Thank you so much to all of the staff for their hard work. My child is happy and thriving!
- Cheadle Heath is such a supportive school environment. My son loves going to school and comes home with excitement to tell me what he's been working on. His teachers communicate well with parents and have been great all year - to keep this going it would be great to have face to face parents evenings every now and again. I would be keen to sign him up for after school activities, particularly team sports. He is very active and learning to be part of a team is important. Thank you.
- We are all very happy with Cheadle Heath Primary School and looking forward to year 1
- Our child has settled well into CHPS. He has developed strong bonds with his teacher and teaching assistant. He feels safe and cared for. He has also developed some very positive relationships with his peers. We have been extremely pleased with the support we as parents have received from the class teacher. Communication has been excellent. Most of all, he is happy. As a family we have felt welcomed by all. During the induction sessions we were informed that this would be a partnership between home and school, one big family - and that's exactly what we have experienced. We are so happy that our child has joined such a welcoming, caring and community focused school.
- My daughter has thoroughly enjoyed her first year in reception and her teacher has been a perfect match for her learning and development. CHPS is welcoming and supportive and my daughter goes in each day with a smile
- My son has absolutely loved his first year at reception. The staff and teachers are wonderful and he has come on leaps and bounds. The teachers really seem to understand each child's needs & I'm really happy with the school.
- Cheadle Heath is a fantastic school who always puts the children first with education and making sure each child hits every target to achieve their best.
- [Child] has had an amazing first year in reception, we are blown away by his development, progress and confidence! The EYFS provision is exceptional
- [Child] moved nurseries in year due to an issue at her previous nursery, she was welcomed so beautifully by staff and children, she's settled so well and is definitely school ready September! We are excited for the next steps.

EVEN BETTER IF ...	
You say ...	We say ...
<ul style="list-style-type: none"> <li>Improvements at to lunch time play equipment for the older children</li> </ul>	<ul style="list-style-type: none"> <li>Actioned. From September we have employed sports coaches to run active lunchtime sessions each day including archery, lacrosse, football, basketball, hockey in addition to our indoor board games room and a 'calm &amp; colour' classroom for those who don't wish to go outside.</li> </ul>
<ul style="list-style-type: none"> <li>More after school for the kids to take part in, if possible</li> </ul>	<ul style="list-style-type: none"> <li>Actioned. A wide range of daily after school activities are on offer throughout 2022 - 23.</li> </ul>
<ul style="list-style-type: none"> <li>Reports to be in more detail</li> </ul>	<ul style="list-style-type: none"> <li>Noted. Whilst staff are always on hand to discuss children's progress throughout the year, we will be reviewing the format for 2023 to incorporate more subject special detail for English and Maths in addition to the existing information.</li> </ul>
<ul style="list-style-type: none"> <li>Parents evenings online often feel rushed.</li> </ul>	<ul style="list-style-type: none"> <li>Actioned. Parents evening this year is reverting back to face to face meetings in 2022/23 although each meeting is only scheduled for 10 minutes. We also host Stay &amp; Play in EYFS and are holding Stay and Learn weeks during the year to given parents opportunities to see school in action. Many parents came to the Meet the Teacher drop in which was very well received and will be repeated too.</li> </ul>
<ul style="list-style-type: none"> <li>Would be useful to understand the team of teachers/teaching assistants like a photo and intro form on dojo.</li> </ul>	<ul style="list-style-type: none"> <li>Staff are often very camera shy but we will work on it! EYFS staff photos are on the welcome to school booklet.</li> <li><b>Action:</b> Reintroduce Meet the Teacher page before new academic year</li> </ul>
<ul style="list-style-type: none"> <li>Would like bullying issues dealt with better. (1%)</li> </ul>	<ul style="list-style-type: none"> <li>Ouch! We pride ourselves on knowing our children and families so this comment was disappointing and surprising. Bullying is dealt with seriously and we support national anti-bullying week. Our children participate in weekly circles and PSHE lessons and they are clear about what bullying is and who they should talk to should they need to. We signpost all children to the support on offer in Oasis.</li> <li><b>Action:</b> ensure that all children and parents are aware of our procedures and pupils contribute to policy development.</li> </ul>
<ul style="list-style-type: none"> <li>Communication could be improved. Messages are sometimes unclear or not followed up. I find I have to Message the class teacher for clarity and I feel this is not their jobs. If I query what/how the school does something I don't feel we as parents are listened too, (1%)</li> </ul>	<ul style="list-style-type: none"> <li>We understand that there are number of platforms to start off with which is confusing such as dojo, SIMSPay, Live Kitchen, School Spider etc but unfortunately, they are all separate systems and cannot be linked. We do try out best to communicate well with parents and our website is up to date but if you are unsure please just contact the school office. Key points to note are always on the newsletter and posted on class story pages if it directly affects the class. Texts are sent to parents for immediate notice or whole school events.</li> </ul>
<ul style="list-style-type: none"> <li>Cost of Afterschool Club being £13 a day with last pick up at 6pm which is higher than other schools.</li> </ul>	<ul style="list-style-type: none"> <li>After school club is a separate company and we have no influence over their prices. Many of our parents would prefer to pay school directly for afterschool clubs instead of pay £13 per day or for us to run the facility ourselves. We did approach a number of alternative companies last year to see if there was a cheaper alternative but struggled to find a new company who could set up and run a suitable provision.</li> <li><b>Action:</b> Extra after school clubs offered this year to give parents a cheaper alternative but finishing time remains at 4.15pm</li> </ul>
<ul style="list-style-type: none"> <li>English as an Additional Language support</li> </ul>	<ul style="list-style-type: none"> <li>We work with ethnic diversity services to identify suitable resources for pupils with English as an additional language.</li> <li><b>Action:</b> We are seeking support form parents to help with any languages and are identifying older children to act as peer mentors to offer support where appreciate.</li> </ul>